

Appendix 1

Complaints against Elected Members January 2019 - September 2020

	Case No.	Complaint details	Action
2019			
	2019/1	Failure to respond to correspondence/engage with action group	Evidence of correspondence exchanges by/on behalf of member - Following consultation with IP, not pursued further under complaints process
	2019/2	Comments perceived to be disrespectful	Review of circumstances and consultation with IP- no breach of Code therefore not pursued further under complaints process
	2019/3	Alleged slanderous and threatening comments on Social Media	Referred to Members Panel/Leader recommended to take action
	2019/4	Abusive behaviour	Processed through Complaints system. Member requested to apologise to complainant
	2019/5	Abusive posts on Social Media	Referred to Members Panel/Leader recommended to take action
	2019/6	Alleged slanderous comments on Social Media	Review of context of comments found them to be part of political exchanges. IP and MO deemed complaint to be politically motivated - not pursued further under complaints process
	2019/7	Failure to respond timely to correspondence	Not found to have been an unreasonable delay- IP and MO agreement not to pursue further under complaints process
	2019/8	Inappropriate remarks on Social Media	No Breach - context was lead up to general election. IP and MO deemed political exchanges - not pursued further under complaints process
	2019/9	Inappropriate/hostile/personal behaviour and comments on Social Media	Not found to be intentionally personal/acting as Community Champion- not pursued further under complaints process
2020			
	2020/1	Failure to respond to correspondence	Member immediately responded to correspondent when made aware of complaint - not pursued further under complaints process
	2020/2	Dismissive comments (re Equality) during Committee discussion (same incident as 2020/03 below)	Comments considered by IP and MO to be of general nature re urgency of business to be addressed by the Council and not intended to be personally offensive - not pursued further under complaints process
	2020/3	Dismissive comments (re Equality) during Committee discussion (same incident as 2020/02 above)	Comments considered by IP and MO to be of general nature re urgency of business to be addressed by the Council and not intended to be personally offensive - not pursued further under complaints process
	2020/4	Failure to maintain confidentiality of complainant's information	live' case - currently being processed